



Dear Neighbor,

Welcome to the Kennebec Water District. Our staff takes great pride in reliably providing safe drinking water to your home and/or business every day. Information about our water quality and our water source can be found at www.KennebecWater.org.

The Kennebec Water District is governed by a 10-member Board of Trustees. Trustees are elected by voters in our district's five municipalities: Waterville, Winslow, Fairfield, Vassalboro, and Benton. Trustee meetings are open to the public and are typically held on the first and third Thursdays of each month at 7:30 am at 6 Cool Street in Waterville.

You will receive a water bill four times per year. You may pay your bill through any of these options:

- online at www.KennebecWater.org (Visa and MasterCard accepted)
- by mail to Kennebec Water District, PO Box 356, Waterville, ME 04903-0356
- by calling our office at (207) 872-2763 (Visa and MasterCard accepted)
- in person at our office, 6 Cool Street in Waterville
- in person at Bangor Savings Bank locations in Winslow (78 China Rd) and Waterville (366 Main Street)

On the back of this page, you will find a brief explanation of the information found on the bills of most residential customers. Complete rate information can be found at www.KennebecWater.org. Please contact us if you have any questions.

Yours for safe drinking water,

A handwritten signature in black ink that reads 'Roger Crouse'.

Roger Crouse,
General Manager

Quarterly Water Bill Explanation

Rates effective as of April 1, 2018

Water Charge

Fee	Explanation
\$67.67 minimum charge for 5/8-inch meter (minimum charge increases with increasing size of meter)	The minimum fee includes 300 cubic feet of water (2,244 gallons). An additional fee of \$1.71 will be charged for each 100 cubic feet (748 gallons) used.

Other Charges

Not a complete list. Additional fees may apply. See Terms and Conditions for details.	
Backflow Preventer (residential)	\$86.09
Meter Transmitting Unit (MXU or MXU box) – damaged or missing	\$150
Water Meter – Damaged or missing	\$60 plus cost of meter (\$132 for 5/8inch meter)
Water Activation – after seasonal or other temporary service shut-off	\$35 (During normal business hours) \$85 (Outside of normal business hours)
Water Activation – after service disconnection due to failure to pay	\$40 (During normal business hours) \$100 (Outside of normal business hours)
Payment received when personnel are on site for disconnection	\$25 (Fee in addition to overdue water bill)
Return Trip Fee (Failure to reschedule an appointment at least one hour ahead of time.)	\$30
Landlord Disconnect Notices	\$60 (additional fee when the disconnection is due to a landlord’s failure to pay)
Non-Sufficient Funds checks	\$12
All fees subject to change. Please visit www.KennebecWater.org for more information.	